

Guidance Gap Analysis

ISO 27001

COMPANY NAME

Authored by: Your Name



Online
ISO



| Do we comply? | Y/N |
|--|------------|
| 4.0 CONTEXT OF THE ORGANISATION | |
| 4.1 Understanding The Organisation And Its Context | |
| <i>1. Have you determined the purpose(s) of the ISMS?</i> | |
| <i>2. Have you determined the internal and external issues that are relevant to the ISMS's purpose?</i> | |
| <i>3. Have you determined how internal and external issues could influence the ISMS's ability to achieve its intended outcomes?</i> | |
| 4.2 Understanding The Needs And Expectations Of Interested Parties | |
| <i>4. Have you determined interested parties?</i> | |
| <i>5. Does the list of all of interested parties' requirements exist?</i> | |
| <i>6. Is the scope documented with clearly defined boundaries and applicability?</i> | |
| 4.4 Information Security Management System | |
| <i>7. Have you established, documented, implemented, maintained, and continually improved an information security management system per ISO 27001 requirements?</i> | |
| 5.0 LEADERSHIP | |
| 5.1 Leadership And Commitment | |
| <i>8. Are the general ISMS objectives compatible with the strategic direction?</i> | |
| <i>9. Does management ensure the necessary ISMS resources are available as needed?</i> | |
| <i>10. Does management ensure that ISMS achieves its intended outcomes?</i> | |
| 5.2 POLICY | |
| <i>11. Does an Information Security Policy exist with included objectives or a framework for setting objectives?</i> | |
| <i>12. Is the Information Security Policy documented and communicated within the company and to other interested parties?</i> | |
| 5.3 ORGANISATIONAL ROLES, RESPONSIBILITIES AND AUTHORITIES | |
| <i>13. Are roles, responsibilities, and authorities for information security assigned and communicated?</i> | |
| 6.0 PLANNING | |
| 6.1 Actions To Address Risks And Opportunities 6.1.1 General | |
| <i>14. Are internal and external issues, as well as interested parties' requirements, considered while addressing risks and opportunities?</i> | |
| 6.1.2 Information Security Risk Assessment | |
| <i>15. Is there a documented process to identify information security risks, including the risk acceptance criteria and criteria for risk assessment?</i> | |
| 6.1.3 Information Security Risk Treatment | |
| <i>16. Is the risk treatment process documented, including the risk treatment options and how to create a Statement of Applicability?</i> | |
| 6.2 Information Security Objectives And Planning To Achieve Them | |
| <i>17. Are information security objectives and targets established at relevant functions of the organisation, measured where practical, and consistent with the information security policy?</i> | |

| Do we comply? | Y/N |
|--|------------|
| <i>18. Is there a plan, or group of plans, in place to achieve the information security objectives and targets including designated responsibility, evaluation method, and the means & timeframe for the plan(s)?</i> | |
| 7.0 SUPPORT | |
| 7.1 Resources | |
| <i>19. Are adequate resources provided for all the elements of the ISMS?</i> | |
| 7.2 Competence | |
| <i>20. Is appropriate competence assessed, and training provided where needed, for personnel doing tasks that can affect the information security? Are records of competences maintained?</i> | |
| 7.3 Awareness | |
| <i>21. Is the personnel aware of the Information Security Policy, of their role, and consequences of not complying with the rules?</i> | |
| <i>22. Is there a process for communication related to information security, including the responsibilities and what to communicate, to whom and when?</i> | |
| 7.5 Documented Information | |
| <i>23. Does the documentation of the ISMS include the Information Security Policy, objectives & targets, the scope of the ISMS, the main elements and their interaction, documents and records of ISO 27001 and those identified by the company?</i> | |
| <i>24. Is it ensured that managing of documents and records exists, including who reviews and approves documents, and where and how they are published, stored, and protected?</i> | |
| <i>25. Is documented information of external origin controlled?</i> | |
| 8.0 OPERATIONS | |
| 8.1 Operational Planning And Control | |
| <i>26. Does the organisation have the necessary documented information to be confident that its processes are being carried out as planned?</i> | |
| <i>27. Are planned changes controlled? Are consequences of unplanned changes reviewed to identify mitigation actions if necessary?</i> | |
| <i>28. Are outsourced processes identified and controlled?</i> | |
| 8.2 Information Security Risk Assessment | |
| <i>29. Are the risks, their owners, likelihood, consequences, and the level of risk identified? Are these results documented?</i> | |
| 8.3 Information Risk Treatment | |
| <i>30. Does a risk treatment plan exist, approved by risk owners?</i> | |
| <i>31. Is there a documented list with all controls deemed as necessary, with proper justification and implementation status?</i> | |
| 9.0 PERFORMANCE EVALUATION | |
| 9.1 Monitoring, Measurement, Analysis And Evaluation | |
| <i>32. Is it defined what needs to be measured, by which method, who is responsible, who will analyse and evaluate the results?</i> | |
| <i>33. Are the results of measurement documented, analysed, and evaluated by responsible persons?</i> | |

| <i>Do we comply?</i> | <i>Y/N</i> |
|--|------------|
| 9.2 INTERNAL AUDIT | |
| <i>34. Does an audit program exist that defines the timing, responsibilities, reporting, audit criteria, and scope?</i> | |
| <i>35. Are internal audits performed according to an audit program, results reported through an internal audit report, and relevant corrective actions raised?</i> | |
| <i>36. Is management review regularly performed, and are the results documented in minutes of the meeting?</i> | |
| <i>37. Did management decide on all the crucial issues important for the success of the ISMS?</i> | |
| 10.0 IMPROVEMENT | |
| 10.1 Continual Improvement | |
| <i>38. Is the ISMS continuously adjusted to maintain its suitability, adequacy, and effectiveness?</i> | |
| 10.2 Nonconformity And Corrective Action | |
| <i>39. Does the organisation react to every nonconformity?</i> | |
| <i>40. Does the organisation consider eliminating the cause of the nonconformity and, where appropriate, take corrective action?</i> | |
| <i>41. Are all nonconformities recorded, together with corrective actions?</i> | |

| <i>Do we comply?</i> | <i>Y/N</i> |
|--|------------|
| ANNEX A. (Note: only the controls marked as applicable in the Statement of Applicability need to be implemented.) | |
| A.5 Organizational Controls | |
| <i>42. Are there published policies, approved by management, to support information security ?</i> | |
| <i>43. Are information security policies reviewed and updated?</i> | |
| <i>44. Are all information security responsibilities defined?</i> | |
| <i>45. Are duties and responsibilities properly segregated considering situations of conflict of interest?</i> | |
| <i>46. Are contacts with relevant authorities defined?</i> | |
| <i>47. Are contacts with special interest groups or professional associations defined?</i> | |
| <i>48. Do projects consider information security aspects?</i> | |
| <i>49. Are rules for secure handling of mobile devices defined?</i> | |
| <i>50. Are there rules defining how the organisation's information is protected considering teleworking sites?</i> | |
| <i>51. Does an inventory of assets exist?</i> | |
| <i>52. Does every asset in the inventory of assets have a designated owner?</i> | |
| <i>53. Are rules for handling of information and assets defined?</i> | |
| <i>54. Are company assets returned by employees and contractors when their employment is terminated?</i> | |
| <i>55. Are there procedures which define how to label and handle classified information?</i> | |
| <i>56. Are there procedures which define how to handle assets?</i> | |

| Do we comply? | Y/N |
|--|------------|
| 57. Are there procedures which define how to handle removable media in line with the classification rules? | |
| 58. Are there formal procedures for disposing of the media? | |
| 59. Is the media that contains sensitive information protected during transportation? | |
| 60. Is there an access control policy? | |
| 61. Do the users have access only to the resources they are allowed to? | |
| 62. Are access rights provided via a formal registration process? | |
| 63. Is there a formal access control system when logging into information systems? | |
| 64. Are privileged access rights managed with special care? | |
| 65. Are passwords and other secret authentication information provided in a secure way? | |
| 66. Do asset owners periodically check all the privileged access rights? | |
| 67. Are access rights updated when there is a change in the user situation (e.g.: organisational change or termination)? | |
| 68. Are there rules for users on how to protect passwords and other authentication information? | |
| 69. Is the access to information in systems restricted according to the access control policy? | |
| 70. Is secure log-on required on systems according to the Access Control Policy? | |
| 71. Do the password management systems used by the organisation help users to securely manage their authentication information? | |
| 72. Is the use of utility tools controlled and limited to specific employees? | |
| 73. Is the access to source code restricted to authorised persons? | |
| 74. Are security requirements for network services defined, and included in agreements? | |
| 75. Are the networks segregated considering risks and assets classification? | |
| 76. Is the information transfer properly protected? | |
| 77. Do agreements with third parties consider the protection during information transfer? | |
| 78. Are the messages that are exchanged over the networks properly protected? | |
| 79. Does the organization list all the confidentiality clauses that need to be included in agreements with third parties? | |
| 80. Is there a policy on how to treat the risks related to suppliers and partners? | |
| 81. Are relevant security requirements included in the agreements with the suppliers and partners? | |
| 82. Do the agreements with providers and suppliers include security requirements? | |
| 83. Are suppliers regularly monitored? | |
| 84. Are changes involving arrangements and contracts with suppliers and partners taking into account risks and existing processes? | |
| 85. Are requirements for continuity of information security defined? | |
| 86. Do procedures exist that ensure the continuity of information security during a crisis or a disaster? | |
| 87. Is exercising and testing of continuity performed? | |
| 88. Does IT infrastructure have redundancy (e.g.: secondary location) included in its planning and operation? | |
| 89. Are legislative, regulatory, contractual, and other security requirements known? | |

| Do we comply? | Y/N |
|---|------------|
| 90. Do procedures exist to protect intellectual property rights? | |
| 91. Are records protected properly? | |
| 92. Is personally identifiable information protected properly? | |
| 93. Are cryptographic controls used properly? | |
| 94. Is information security regularly reviewed by an independent auditor? | |
| 95. Do the managers regularly review if the security policies and procedures are performed properly in their areas of responsibility? | |
| 96. Are information systems regularly reviewed to check their compliance with the information security policies and standards? | |
| A.6 People Controls | |
| 97. Does the organisation perform background checks on candidates for employment or for contractors? | |
| 98. Are there agreements with employees and contractors that specify information security responsibilities? | |
| 99. Is management actively requiring all employees and contractors to comply with information security rules? | |
| 100. Do employees and contractors attend trainings to better perform their security duties, and do the awareness programs exist? | |
| 101. Does the organisation have a formal disciplinary process? | |
| 102. Are there agreements covering information security responsibilities that remain valid after the termination of employment? | |
| 103. Are incidents managed properly? | |
| 104. Are information security events reported in properly? | |
| 105. Are employees and contractors reporting on security weaknesses? | |
| 106. Are security events assessed and classified properly? | |
| 107. Are procedures on how to respond to incidents documented? | |
| 108. Are security incidents analyzed properly? | |
| 109. Do procedures exist which define how to collect evidence? | |
| A.7 Physical Controls | |
| 110. Do secure areas that protect sensitive information exist? | |
| 111. Is the entrance to secure areas protected? | |
| 112. Are secure areas located in a protected way? | |
| 113. Are the alarms, fire protection, and other systems installed? | |
| 114. Are working procedures for secure areas defined? | |
| 115. Are delivery and loading areas protected? | |
| 116. Is the equipment properly protected? | |
| 117. Does the equipment have protection against energy variations? | |
| 118. Are the power and telecommunication cables adequately protected? | |
| 119. Is the equipment maintained regularly? | |
| 120. Are information and equipment removal to outside of the organization premises controlled? | |
| 121. Are the organization assets properly protected when they are not at the organization premises? | |

| Do we comply? | Y/N |
|---|------------|
| <i>122. Is information properly removed from media or equipment that will be disposed of?</i> | |
| <i>123. Are there rules to protect equipment when not in physical possession of its users?</i> | |
| <i>124. Is there orientation for users about what to do when they are not present at their workstations?</i> | |
| A.8 Technological Controls | |
| <i>125. Do a policy to regulate encryption and other cryptographic controls exist?</i> | |
| <i>126. Are the cryptographic keys properly protected?</i> | |
| <i>127. Are operating procedures for IT processes documented?</i> | |
| <i>128. Are changes that could affect information security strictly controlled?</i> | |
| <i>129. Are resources monitored and plans made to ensure their capacity to fulfill users' demands?</i> | |
| <i>130. Are development, testing, and production environments separated?</i> | |
| <i>131. Are anti-virus software, and other software for malware protection installed and properly used?</i> | |
| <i>132. Is a backup policy defined and performed properly?</i> | |
| <i>133. Are relevant events from IT systems logged, and verified periodically?</i> | |
| <i>134. Are logs protected properly?</i> | |
| <i>135. Are administrator logs protected properly?</i> | |
| <i>136. Are clocks on all IT systems synchronized?</i> | |
| <i>137. Is installation of software strictly controlled?</i> | |
| <i>138. Are vulnerabilities' information and correction properly managed?</i> | |
| <i>139. Are there rules to define restrictions of software installation by users?</i> | |
| <i>140. Are audits of production systems planned and executed properly?</i> | |
| <i>141. Are security requirements defined for new information systems, or for any changes to them?</i> | |
| <i>142. Is application information transferred through public networks appropriately protected?</i> | |
| <i>143. Is transaction information transferred through the public networks appropriately protected?</i> | |
| <i>144. Are rules for the secure development of software and systems defined?</i> | |
| <i>145. Are changes to new or existing systems properly controlled?</i> | |
| <i>146. Are critical applications properly tested after changes made in operating systems?</i> | |
| <i>147. Are only necessary changes performed to information systems?</i> | |
| <i>148. Are principles for engineering secure systems applied to the organization system's development process?</i> | |
| <i>149. Is the development environment properly secured?</i> | |
| <i>150. Is the outsourced development of systems monitored?</i> | |
| <i>151. Are security requirements implementation tested during system development?</i> | |
| <i>152. Are criteria for accepting the systems defined?</i> | |
| <i>153. Are test data carefully selected and protected?</i> | |